



Digital Scotland – building e-services in public libraries.

Scottish Library and Information Council

Elaine Fulton Director



Scotland's library network

- 548 Public libraries
- 80 mobiles
- 375 secondary school libraries
- Professionally staffed libraries in our 20 universities and 40 colleges
- Public Libraries
 - 28m physical visits.
 11.6m virtual visits
 - 27.7m issues

- 8.8m hours of free internet access in public libraries
- 12.8m visits to university libraries
- 60% population use our combined library services
- Public Libraries cost each Scot 5p per day,



Supporting Digital participation activity

- Courses in basic IT, Internet safety, Careers and CV writing,
 Use of Office packages, Digital Photography
- ScotlandsPeople genealogy courses
- Information and Digital Literacy Courses
- Online reference services and databases
- Intergenerational activities
- On line reading groups



Supporting Digital participation activity

- Intergenerational activities, On line reading groups
- Local digitisation projects
- Homework Clubs
- Support for GLOW and Curriculum for Excellence
- Public Service Access point/TellyTall
- Ask Scotland
- BorrowBooksScotland
- Development of mobile apps



Virtual Mitchell















The Statistical Accounts of Scotland 1791-1845











Goldentwits the twitter awards

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Libraries supporting the Digital agenda



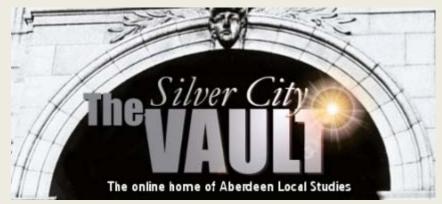












- PLQIM funded projects
- Local history and community focus
- Provided training and support of digital equipment
- Sharing of memories and resources
- Support for Schools digital service GLOW
- Establishment of local digital libraries



E-Book Lending

- Format
- Range of material
- Analog versus digital use
- Funding
- Publishers perceptions
- Media perceptions
- Licensing



Looking to the future

- Libraries as a place
- Access to Skills
- Access to culture
- Access to learning
- Staffing a Multi channel approach
- Funding to support digital participation in libraries
- Biggest challenge Access to books in all their forms





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