



# Digital Scotland – building e-services in public libraries.

Scottish Library and Information Council

Elaine Fulton  
Director

# Scotland's library network

- 548 Public libraries
- 80 mobiles
- 375 secondary school libraries
- Professionally staffed libraries in our 20 universities and 40 colleges
- Public Libraries
  - 28m physical visits.  
11.6m virtual visits
  - 27.7m issues
- 8.8m hours of free internet access in public libraries
- 12.8m visits to university libraries
- 60% population use our combined library services
- Public Libraries cost each Scot 5p per day,



# Supporting Digital participation activity

- Courses in basic IT, Internet safety, Careers and CV writing, Use of Office packages, Digital Photography
- ScotlandsPeople genealogy courses
- Information and Digital Literacy Courses
- Online reference services and databases
- Intergenerational activities
- On line reading groups



# Supporting Digital participation activity

- Intergenerational activities, On line reading groups
- Local digitisation projects
- Homework Clubs
- Support for GLOW and Curriculum for Excellence
- Public Service Access point/TellyTalk
- Ask Scotland
- BorrowBooksScotland
- Development of mobile apps



Virtual Mitchell

CAPITAL COLLECTIONS  
The Image Library of Edinburgh City Libraries and Museums and Galleries

scran

ScotlandsPeople  
Connecting Generations

SCOTTISH ARCHIVE  
network  
Welcome to the Scottish Archive Network  
Internet access to the written history of Scotland

ENCYCLOPEDIA  
Britannica®

OXFORD Reference  
ONLINE

C | C  
C | C  
CREDO reference  
Smart Research Starts Here

The Statistical Accounts of Scotland 1791-1845

Know UK

Photopolis  
Old Dundee In Photographs

KOMPASS  
Connects business to business

News UK

Ask Scotland {real people: real answers}

Goldentwits the twitter awards

# Libraries supporting the Digital agenda





- PLQIM funded projects
- Local history and community focus
- Provided training and support of digital equipment
- Sharing of memories and resources
- Support for Schools digital service - GLOW
- Establishment of local digital libraries

# E-Book Lending

- Format
- Range of material
- Analog versus digital use
- Funding
- Publishers perceptions
- Media perceptions
- Licensing



# Looking to the future

- Libraries as a place
  - Access to Skills
  - Access to culture
  - Access to learning
  - Staffing a Multi channel approach
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- Funding to support digital participation in libraries
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- Biggest challenge - Access to books in all their forms



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